



2ND FLOOR, NO. 213, GURUDWARA ROAD, SOUTH CITY 1,
GURUGRAM HARYANA, 122001

CIN: **U47990HR2025PTC133261**

Email: [dr.singh@fohow.com] | Phone: [+91-8802856563]

SELF-DECLARATION UNDER CONSUMER PROTECTION (DIRECT SELLING) RULES, 2021

Date: 23 February 2026

Ref No.: FIPL/DS/2024-25/001

To,

The Commissioner / Secretary,
Department of Consumer Affairs,
Government of Haryana,
Chandigarh, Haryana.

Subject: Self-Declaration by Direct Selling Entity under Rule 3(1) of the Consumer Protection (Direct Selling) Rules, 2021

Respected Sir/Madam,

We, the undersigned, on behalf of Fohow Healthcare Private Limited (hereinafter referred to as "the Company"), hereby submit this Self-Declaration in compliance with Rule 3(1) of the Consumer Protection (Direct Selling) Rules, 2021, notified by the Ministry of Consumer Affairs, Food & Public Distribution, Government of India.

1. DETAILS OF THE DIRECT SELLING ENTITY

Name of Company: Fohow Healthcare Private Limited
Type of Entity: Private Limited Company
CIN: **U47990HR2025PTC133261**
PAN: AAGCF4657B
GST Number: **06AAGCF4657B1ZU**
Registered Office: 2nd Floor, H No. 213, Gurudwara Road, South city 1, Gurugram, Haryana, 122001
Website: <https://india.hiwavo.com/>
Email: dr.singh@fohow.com
Phone: +91-8802856563

2. DETAILS OF DIRECTORS / AUTHORISED SIGNATORIES

Director 1: Mrs. Rekha — DIN: [10868948], PAN: [BVPPR9578F], Address: [H.N.37, 2nd floor, Sector51, Gurgaon, Haryana-122001]

Director 2: Mr. Saurav Suman — DIN: [11157966], PAN: [CHEPS3774C], Address: [H.N.366, Gali No.40, Vipin garden Extn, Uttam Nagar, West Delhi-110059]

3. DECLARATION OF COMPLIANCE

We hereby solemnly declare and affirm that Fohow Healthcare Private Limited is engaged in Direct Selling of healthcare and wellness products and that the Company complies with and shall continue to comply with all the provisions of the Consumer Protection (Direct Selling) Rules, 2021, and more specifically:

- a) The Company does not operate as a pyramid scheme or money circulation scheme as defined under the applicable laws.
- b) Income of direct sellers is primarily derived from actual sale of goods and services and not merely from recruitment of other direct sellers.
- c) The Company has a formal written agreement in place with all its direct sellers clearly specifying their rights, obligations, and terms of engagement.
- d) The Company provides a minimum 30-day cooling-off period to all direct sellers after signing the agreement.
- e) The Company has a buy-back/return policy ensuring at least 90% refund on unsold, marketable goods returned within 30 days.
- f) The Company maintains a functioning Grievance Redressal Mechanism and has appointed a Grievance Redressal Officer.
- g) The Company's official website displays all mandatory information including product details, pricing, company details, and grievance officer contact.
- h) The Company does not charge any fees or require mandatory purchases for enrollment as a direct seller.
- i) The Company maintains complete records of all direct sellers, their transactions, and complaints for a minimum of 3 years.
- j) The Company issues valid identity cards and product literature to all direct sellers before commencement of sales activities.

4. UNDERTAKING

We further undertake that in the event of any change in the business structure, business model, or ownership of the Company, a fresh Self-Declaration shall be submitted to the appropriate authority within the prescribed timelines. We also undertake to fully cooperate with any inspection or inquiry conducted by the State or Central Government under the Consumer Protection Act, 2019 and the Direct Selling Rules, 2021.

Yours faithfully,

For and on behalf of Fohow Healthcare Private Limited



Mrs. Rekha
Director



Mr. Saurav Suman
Director

DIN: [10868948]

DIN: [11157966]

Place: Gurugram, Haryana

Date: 23 February 2026

VERIFICATION

We, Mrs. Rekha and Mr. Saurav Suman, Directors of Fohow Healthcare Private Limited, do hereby verify that the contents of this Self-Declaration are true and correct to the best of our knowledge and belief, and that nothing material has been concealed or misrepresented.



Mrs. Rekha (Signature)



Mr. Saurav Suman (Signature)